

Important Information Regarding Fees and Services at FRDC, LLC

Payment/Insurance Information

- ALL FRDC, LLC clinicians are contracted with Anthem Blue Cross/Blue Shield and *some specific* clinicians are contracted with Medicaid (“Husky”). **Please be sure to provide all insurance information to our intake coordinator prior to your first appointment.**
- **If you are covered by Anthem, it is necessary for you, as the client to be aware of the following information prior to starting treatment. When contacting Anthem, the following information should be verified:**
 - FRDC, LLC is a participating provider with your specific plan. In order to clarify this, they may ask for the Tax ID, which is 263038066 and the NPI number, which is 1508192725.
 - Clarify the number of **“Pass Through”** visits your particular plan allows for outpatient mental health (this can be obtained through member services and is the term used to identify visits that do not require prior authorization).
 - How many **“Pass Through”** visits you have already used in this particular calendar year. “Pass Through” visits are used by any other mental health/psychiatric provider you have seen this past year, or may currently be seeing on an outpatient basis.
 - Specific copay for outpatient mental health services.
 - What date your insurance plan will renew.
 - Deductible information (please note that in the event that you have a deductible, you will be responsible for this at the time of your session).
- If you are covered under Medicaid, we will obtain authorization for services after the initial session.
- If you are not covered by Anthem or Medicaid, payment for services will be due at the time of your session. Payment can be made with cash, check or credit card (Visa, Mastercard, or Discover are accepted). You may also keep a credit card on file for your convenience (see form below).
Receipts can be provided at your request in order to submit yourself to your insurance company for possible reimbursement or consideration towards your deductible.

Services and Fees

- Services provided by FRDC, LLC include individual, family, and group therapy range in cost. Please clarify fees with your provider or visit our website (<https://frdcllc.com/services-and-fees/>) if you have specific questions or concerns.
- **FEES FOR SERVICES ARE DUE AT THE TIME OF SERVICE. PLEASE NOTE THAT DELAY IN PAYMENT MAY CAUSE DISRUPTION TO TREATMENT.**
- Other services that can be provided upon request include teleconferencing with appropriate professionals, attendance at particular meetings, and case management. Fees for these services are as follows:
 - Teleconferencing/case management-this fee is based on the typical clinical hour rate and can be broken down in 15-minute increments.
 - Off Site Attendance- \$200 per hour.

Late Cancellation/Missed Appointments

- In the event that an appointment is cancelled within twenty-four hours, you will be billed directly, as we cannot bill insurance. This policy is imperative due to the nature of the work provided and the time committed to each appointment.
- In the event that an appointment is missed and the FRDC, LLC clinician is not notified, you will be billed the full rate of the service missed.
- Due to the importance of regular attendance, missed appointments may result in discharge from treatment. For any specific questions about this, please speak to your clinician.

For any specific issues/questions regarding the above information, you may also contact the FRDC, LLC partners, Dan Weiner and/or Geoff Genser. Their numbers are as follows:

Dan Weiner, MALPC- 860-677-0028
Geoff Genser, LCSW- 860-570-0877.

Thank you!!